



Direct to
EVERY DIRECTION

SME LOGISTICS GROUP



Message from Leadership



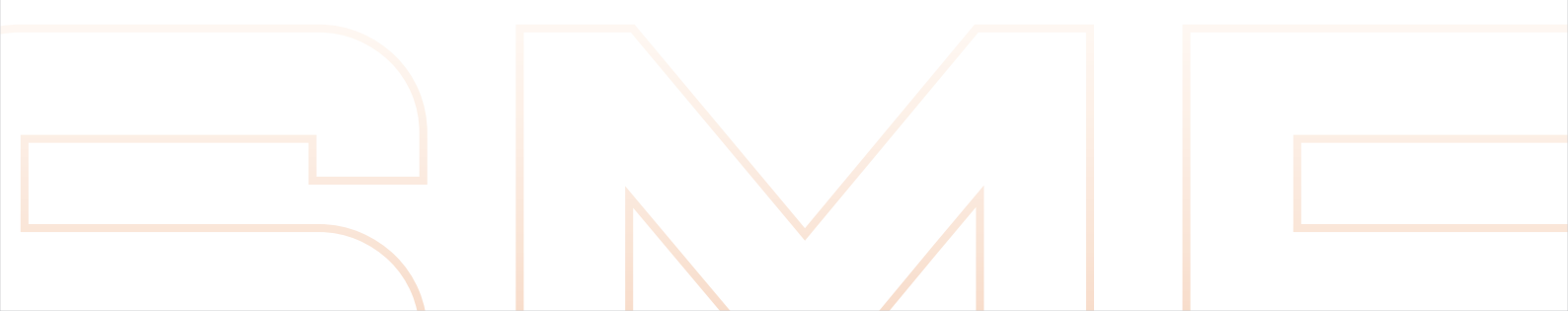
Mr. Vu Bui Quang
President

Under the unified brand of "SME Logistics Group" our mission is to deliver a positive, reliable experience to each and every one of our clients while offering exceptional value in the marketplace and setting the standard for professionalism in the logistic solutions we provide. We are constantly striving to improve and expand our globe-spanning network and develop new and better business operations.



Mr. Vu Ba Khanh Trinh
Co-founder - CEO

Trust is everything, and we know how precious and how potentially fragile it is. As a result, every action we take is geared towards building and strengthening the trust our clients put in us. That means offering client-centric service, and never failing to deliver on our promises. We believe the best way to maintain our clients' trust is to exceed their expectations in every single interaction.



About Us

Established in 2006, SME Logistics Group is one of the leading international freight forwarding, project logistics and shipping agency companies delivering cost-effective solutions throughout Vietnam and Indochina.



Supported by its own 16 offices in Vietnam and thousand of agents worldwide, SME Logistics Group employs a team of professionals that follows up and follows through on each and every transaction we manage. With our Global Service Network we aim to be the most reliable Freight Forwarding, Project Logistics Management and Shiping Agency Company in the market with an inspired, people-driven and dedicated approach to serving our valued customers.

While we are proficient in offering worldwide moving, freight forwarding, project logistics and related services, we are not satisfied with just that: we also strive to be committed advisors to our customers and associates at all times.



Why SME LOGISTICS GROUP

Successful freight forwarding, project logistics and shipping agency in challenging markets like the Vietnam and Indochina require expertise, inside knowledge, and a reputation that businesses can trust. This is why SME Logistics Group is the preferred choice of many leading global and local companies in the region. Our in-depth knowledge of the Vietnam and Indochina, coupled with our regional and international service network makes SME Logistics Group a leading service provider in the region.

SME Logistics Group provides a full-service solution to meet all of your logistics requirements. Whether you are looking to import/export goods across the region or move an offshore drilling platform across the seas, SME Logistics Group has the capability, expertise and experience to make it happen. You will get personalized service at every level with SME Logistics Group because we are truly independent, make our own decisions and specialize in our home market.



GLOBAL NETWORK





OUR VISION

To be **the leading logistics group in Vietnam and Indochina** through cohesive management system and world-wide networking in order to achieve the greatest customer satisfaction.

OUR MISSION

Deliver a **positive experience** to each and every one of our clients.

Offer **exceptional value** in the marketplace and setting the standard for **professionalism in the logistic solutions** we provide.

Operate our business **profitably and responsibly** both for our clients and our employees.

Provide a **highly adaptive, safe and secure** work environment.

Widen networking and speed of service for reflection of **integrity, professionalism and reliability**.



Air Freight

Due to the sensitivity and time pressures involved in airfreight, SME Logistics Group develops comprehensive airfreight service plans tailored to meet our customers' specific requirements. This is accomplished by learning our customers' exact objectives with regards to their internal and external requirements.

Sensitive and valuable goods are often subject to extreme time pressures and deadlines for everyone involved. Therefore, we develop a customized service plan for each customer, and then implements our required Operational Handling Procedures to ensure a high quality service.

Our team of Air Freight professionals follows through on each and every shipment so that our customers can be assured of real-time status reports on all import and export air freight shipments at all times.

For oversize cargo transportation by air, we provide professional know-how related to the handling of part and full charter service including complete door to door delivery logistics on a global scale.

OUR AIR FREIGHT SERVICES INCLUDE:

Complete Logistics Programs (pick, pack, assembly, warehousing, documentation and handling) for:

- Hazardous Cargo
- Live Stock Cargo
- Fashion & Luxury Goods
- Auto and Automotive part
- Oil & Gas Industry Cargo
- Pharmaceutical Cargo
- Precious Metal Cargo

Other Services:

- Import/Export Consol & Deconsol
- Pick, Pack, Assembly and Distribution
- Split and Full Air Charter
- Worldwide Door to Door Services
- Sea/Air & Road/Air Service
- Customs Clearance Service
- Pick-up and Delivery Service
- Packing and Crating





Sea Freight

Ocean Freight is one of the key elements in multimodal transportation service. In order to offer the best service possible, we have specializing teams in FCL, LCL, Break-Bulk, Project Cargo and different types of cargoes on a global scale.

The flexibility and range of Ocean Freight Services offered by SME Logistics Group provides our customer economical alternatives to other, more costly modes of transportation. Our worldwide logistics services cover not only shipments from port-to-port, but also the complete door-to-door supply chain solution.

Over the years, SME Logistics Group has fostered strong business relationship with all major international and regional ocean carriers.



OUR SEA FREIGHT SERVICES INCLUDE:

- FCL and LCL import and export
- Issuance and verification of shipping documentation
- Export and import customs clearance
- Certified industrial packing and crating
- Packing and crating of household goods
- Warehousing, assembly and distribution logistics
- Part & full vessel charter
- Conventional shipments (break-bulk, dry & liquid bulk)
- Sea/River navigation
- Sea/Air transportation
- Sea/Road and Sea/Rail Intermodal Services



Road Freight

Most transport chains include trucking at either the beginning or the end. SME Logistics Group integrated transportation and logistics service includes Road Transportation Service that connects all major sea ports, air port and the Industry Zones centers into a single network.

OUR ROAD FREIGHT SERVICES INCLUDE:

- Assembly and Synchronous Positioning of Load Units (JIT)
- Transportation of FTL and Bulk Cargo
- Customs Clearance
- Special Transportation of heavy weight, oversized and project cargoes
- Transportation of dangerous and perishable goods
- Special transportation of household goods and personal effects
- Contract-logistic, procurement and distribution
- Tracing & tracking through the Global Positioning System





Customs Clearance

In the global market place, rapidly changing demands on production and delivery schedules have placed increased responsibility on Customs House Brokers to provide expert Customs Clearance Services.

SME Logistics Group is widely recognized as one of the leading customs brokers in Vietnam. SME Logistics Group has long-standing professional relationships with government agencies and this hard earned and privileged status delivers a distinct advantage when it comes to negotiating difficult consignments and dealing with the challenges of bureaucratic procedures in Vietnam.

Regardless of the speed with which a consignment reaches one of destination points, complex customs procedures and documentation requirements can result in indefinite delays costing heavy storage charges to consignees.

SME Logistics Group customs brokers are comprehensively trained to understand complex customs procedures of each specific area of operation. Our customs brokerage team will take full and complete

responsibility to ensure that the correct documentation is prepared well in advance of all import and export deadlines in order to avoid expensive and time consuming delays.

OUR CUSTOMS SERVICES INCLUDE:

- Import / Export Customs Clearance Service
- Customs Evaluation of merchandise
- Import Duty & Tax Assessment
- Classification of HS Codes
- Classification of goods
- Customs Surveying
- Import / Export Permissions of controlled goods
- Import / Export Record maintenance
- Payment of Custom Duties on customers behalf
- Temporary Import / Export procedures
- Permanent Import/Export procedures
- Consultancy Services
- Customs Bonded Carriage



Warehouse Management



SME Logistics Group offers secure storage facilities at all key destinations in Vietnam. Our warehouses are among the safest places to deposit your goods.

There are two basic reasons for this: For security, they are equipped with electronic theft and fire alarms backed by round-the-clock security guards. For hygiene, in addition to normal hygiene standards, we can offer our customers certificates guaranteeing constant checks carried out by specialist companies. All goods are properly protected so that they can remain in our warehouse for as long as the customer deems necessary.

SME extensive warehousing and distribution system will pick, pack, store and distribute consignments anywhere in the region by

efficient modes of transport. Special warehousing facilities for household goods and personal effects are also available at all SME locations.

OUR WAREHOUSING SERVICES INCLUDE:

- Short and long term storage
- Cargo loading and unloading
- Cargo labeling and packing
- Fumigation and Pest control
- Packing and Crating services
- Cargo Distribution
- POD Reporting

Project Logistics



Experience counts when it comes to handling complex projects and movements of oversized and heavy lift cargoes. Managing complex transportation for large scale projects requires experienced, intelligent and knowledgeable personnel who are committed to researching all options, investigating each detail, surveying and identifying potential obstacles, physical and non-physical, and reacting to extraordinary circumstances with quick and decisive actions.

Our approach is to break down project logistics and transport into essential elements, and then to assign direct supervision over each. Advance trips by our Projects Operations Specialist to the key points in the project corridor ensure that SME Logistics Group has the first-hand knowledge required to "make things happen". A Project Coordinator is then assigned to manage all facets of communication, logistics and transportation operations and becomes the direct liaison with the customer.

The success of SME's Project Logistics lies in its commitment to understanding what is required. Our specialist advisers become fully conversant with the requirements of a project and ensure that customer specified deadlines, HSE aspects and special instructions are strictly adhered to.

SME Logistics Group specializes in project freight management and all associated planning and implementation services. Whether you are moving an individual heavy lift or complete industrial plant from various origins around the world to remote construction sites, we arrange for customized transportation concepts for the entire route on a door to door basis.

OUR PROJECT LOGISTICS SERVICES INCLUDE:

- Customer tailored transportation consultancy
- Project logistics feasibility studies
- Road studies
- Project logistics budget and planning
- Project flow descriptions
- Cargo supervision during loading and unloading, as well as in transit
- Full/Partial charter by ocean and air
- Consolidation, packing, crating and containerization
- Purchase order management and cargo tracking
- Oversize cargoes transportation
- Heavy loads
- Barge Service
- Module Movement
- Pre shipment inspection
- Cargo surveying
- Customs and shipping documentation





Heavy Lifts



Carrying out a heavy lift transportation project starts with careful preparation and planning. Our project engineers develop the most economical, efficient and the safest solution for heavy lift projects. Thorough preparation is important for heavy lift projects management. Our project preparation takes place in close consultation with the customers and covers all aspects of their HSE and technical requirements. Strict supervision and planning at site while projects are underway is also extremely important and our dedicated project manager will be on site 24/7 to control and coordinate all aspects of HSE and project execution strategy.

We believe that being transparent and communicative with our client is an essential

part of our assignment and a key element of our success.

THE HEAVY LIFT PROJECT ENGINEERING SERVICES INCLUDE:

- Conducting transport and road studies
- Drafting transport drawings for project manuals
- Road and river transport permissions and permits
- Technical surveying
- Risk Management and Insurance
- Procurement of special handling equipment for specific projects

Shipping Agency

SME Logistics Group offers shipping agency services at all Vietnam's ports. Our boarding agents are among the most experienced in their field handling all types of vessel, from dry bulk vessels, to tankers and passenger ships or marine survey ships.

OUR SHIPPING AGENCY SERVICES INCLUDE:

- Consulting carriers and shippers to optimize operations activities as well as reduce costs
- Supporting foreign shipping lines in understanding the Vietnam market, serving ships and solving all problems during their stay in Vietnam
- Announcing the channel status, berth, ship release capacity, estimated port fees to the trustee before the ship's arrival
- Arranging procedures for ships to enter and exit seaport, pilots, berths and cargo handling operations
- Providing fresh water service
- Repairing ship and container with reasonable and competitive price
- Chartering brokerage and information consulting services





NVOCC

Non-Vessel Operating Common Carrier

Subsidiary of SME Logistics Group - ASIAN EXPRESS LINE VIETNAM (AEL Vietnam) established from 2009 is an agent of ASIAN EXPRESS LIMITED (HONGKONG). We provide services from Haiphong to Hongkong, Singapore, Korea, Malaysia, Indonesia, Thailand, Taiwan, Japan, India, Myanmar and China with the best quality and cost effective guaranty.



Our NVOCC services are geared with the latest processes and state of the art systems, all backed by highly trained professionals to ensure the highest standards of multi modal transport services.

Supported by our own containers and relationship with many terminals, warehouse, CFS, ICD in Haiphong, we provide ocean freight services feature:

- Access to services from multiple carriers
- Regular departures
- Single point of contact for all your global needs
- Local expertise and dedicated customer service
- Competitive and flexible rates and terms
- Equipment and space protection with carriers



Cross Border Freight

Cross border freight is well developed between Vietnam and its three terrestrial neighbors, which are Cambodia, Laos and China. Between the 4 countries, rail, road and fluvial freight solutions are existing.

When your freight shipment needs to travel across the border, you can rely on the SME Logistics Group experts simplify the process. We'll help you prepare your cross border shipping documents, clear customs, and resolve any issues before they cause delays.

Supported by our own vehicles and outstanding experience offices at Border gates, we provide services with the best quality and cost effective guaranty.



Factory Relocation

Vietnam is a promising investment destination for international investors and companies. More and more factories are located in Vietnam, which raise the needs of factory relocation service.

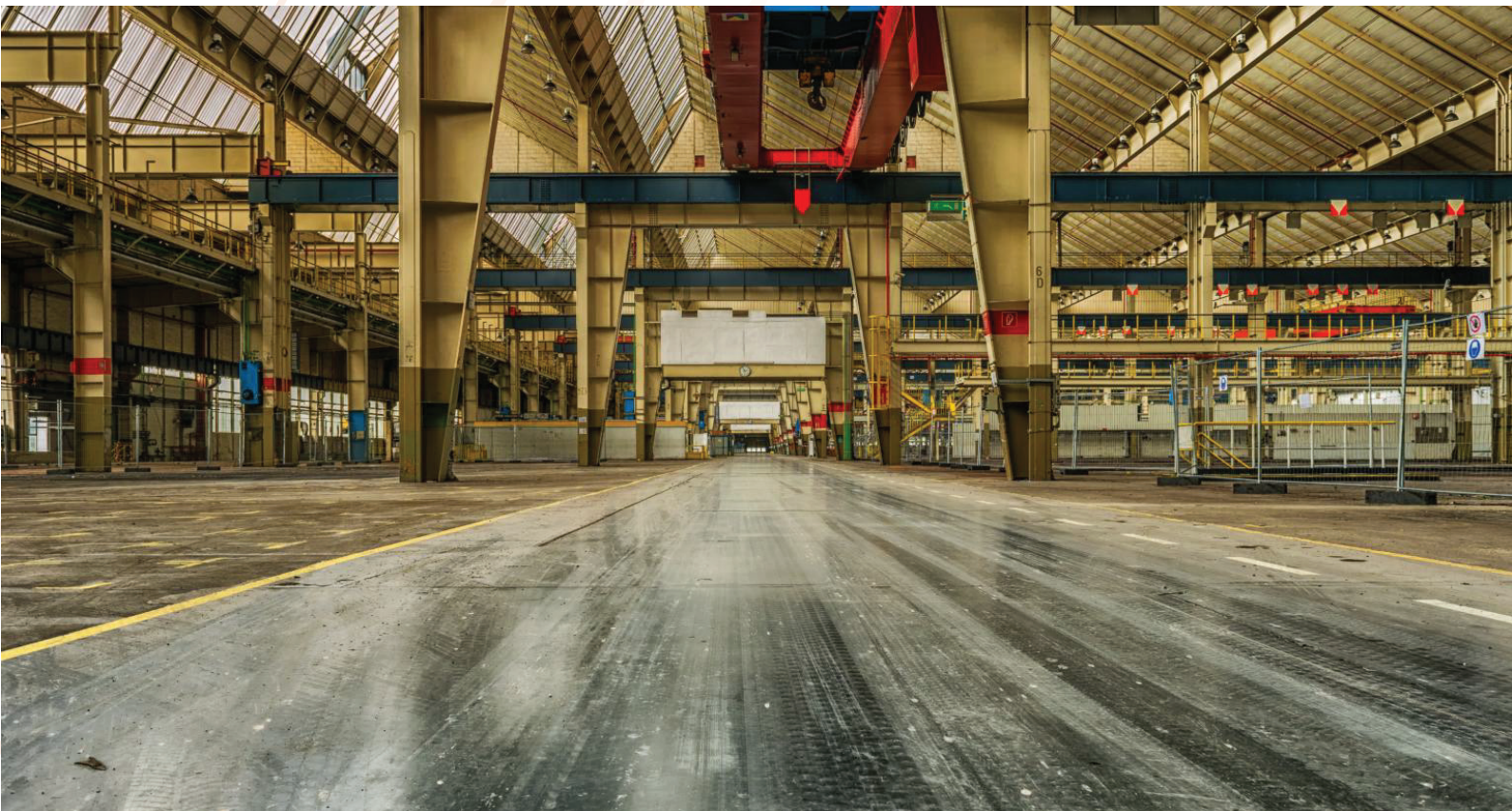
Factory relocations are one of the most challenging projects a machinery company can undertake. To ensure a client's factory relocation project is a success, they must keep disruption and downtime to an absolute minimum, as well as meeting cost and timescale expectations.

A factory relocation can be complex and challenging, which requires expert knowledge and experience. This is why it is vital that companies use professionals with the experience and knowledge to complete it

successfully. The dangers of late delivery, or incorrect installations can cause severe disruption and potential financial losses for clients, which is why it is vital to get it right first time.

SME Logistics Group is a group of companies which meets all your need of experience with factory moves, equipment and machine relocation projects. We operate the tools, equipment, vehicles and more that ensure that your factory's most delicate instruments arrive in tip top form at their final destination.

Since every factory relocation project is different, SME Logistics Group will provide you with a scope of services tailored to fit your requirements.



OUR FACTORY RELOCATION SERVICES INCLUDE:

- Customer tailored consultancy
- Road studies
- Optimize budget and planning
- Project flow descriptions
- Disconnection and reconnection of primary supplies
- Packing and Shipping

- Surveys and alignment checks
- Floor marking and positioning checks
- Storing and moving machinery to site
- Heavy lifting
- Oversize cargoes transportation
- Mechanical & electrical services
- Testing and pre-commissioning work
- Final commissioning work in conjunction with client and/or OEM's



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SME Worldwide

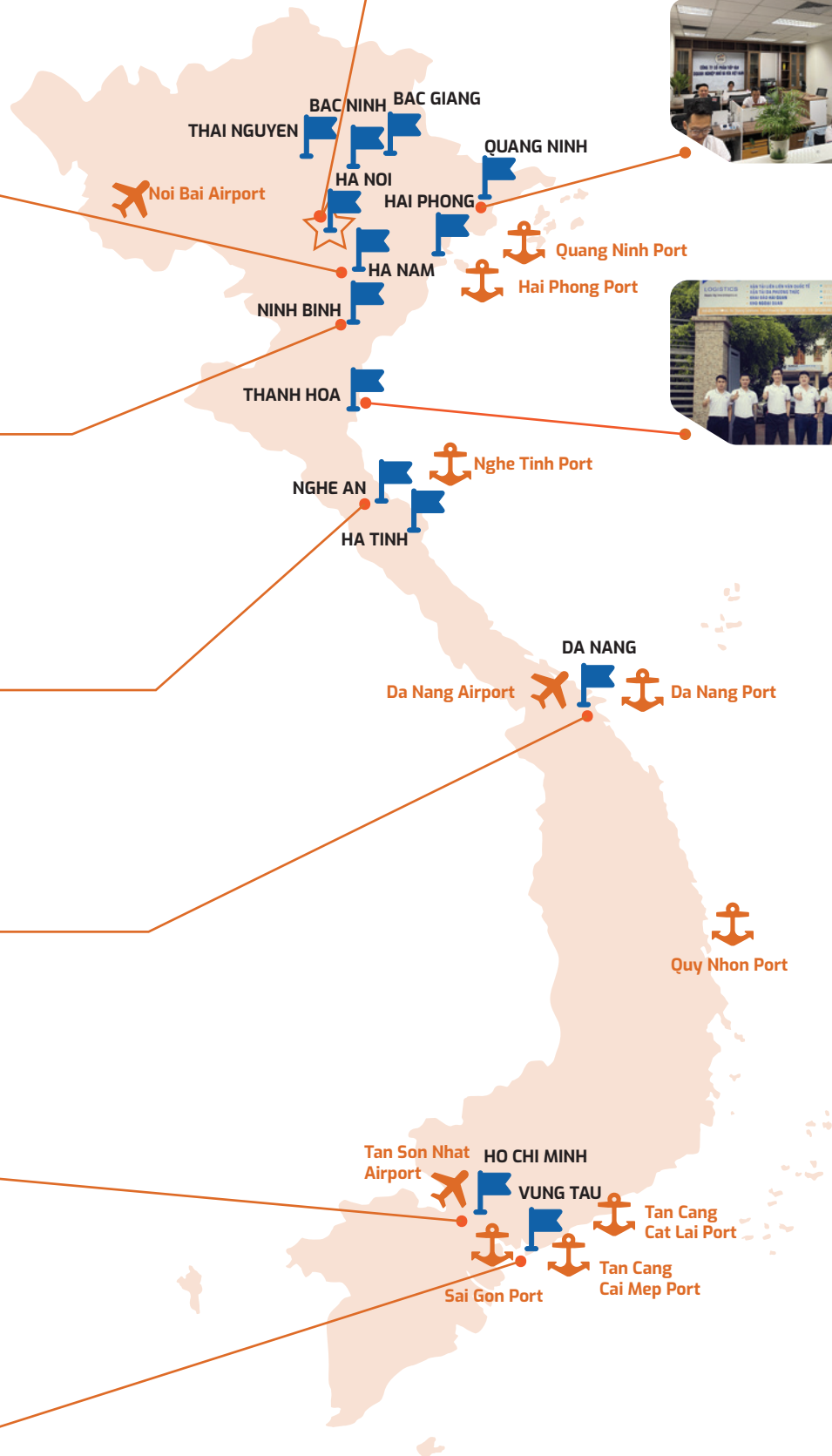
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